

2001	2000	1999	1998	1997	1996	1995	1994
\$ 10,343	\$ 10,325	\$ 10,511	\$ 10,323	\$ 8,617	\$ 8,523	\$ 8,163	\$ 7,949
306	807	875	688	11	278	366	370
93	577	514	564	(171)	100	214	269
34	367	347	310	(46)	141	195	147
(21)	-	-	15	31	15	14	11
21	367	347	325	(15)	156	209	158
378	375	437	542	378	336	483	418
368	371	386	399	322	318	282	246
113	70	103	102	102	101	100	90
3,311	3,237	3,177	3,882	4,281	3,812	3,541	3,078
3,102	3,303	2,892	3,267	3,676	4,022	3,829	2,988
209	(66)	285	615	605	(210)	(288)	90
2,052	2,134	2,178	2,418	2,375	1,798	1,779	1,440
6,967	6,902	6,826	7,935	8,270	8,015	7,800	6,655
1,295	795	714	1,087	1,074	955	983	885
1,458	1,684	1,867	2,001	1,771	1,926	1,877	1,723
0.51	5.24	4.61	4.09	(0.62)	1.90	2.64	1.98
0.50	5.20	4.56	4.06	(0.62)	1.88	2.60	1.95
0.31	5.20	4.56	4.25	(0.20)	2.08	2.78	2.10
1.36	1.36	1.36	1.36	1.36	1.36	1.36	1.22
21.44	23.84	24.55	26.16	23.71	25.93	25.40	23.21
73.33	47.69	65.06	55.38	55.00	46.63	53.25	50.25
3.0%	7.8%	8.3%	6.7%	0.1%	3.3%	4.5%	4.7%
0.9%	5.6%	4.9%	5.5%	(2.0)%	1.2%	2.6%	3.4%
0.3%	3.6%	3.3%	3.0%	(0.5)%	1.7%	2.4%	1.8%
1.3%	20.7%	17.9%	17.2%	(0.8)%	8.2%	11.6%	9.5%
0.3%	5.4%	4.7%	4.0%	(0.2)%	2.0%	2.9%	2.5%
1.1 x	1.0 x	1.1 x	1.2 x	1.2 x	0.9 x	0.9 x	1.0 x
48.0%	49.4%	37.7%	43.5%	46.1%	44.2%	45.2%	35.6%
236.5 x	9.2 x	14.3 x	13.0 x	--	22.4 x	19.2 x	23.9 x
1.4 x	4.1 x	4.3 x	3.1 x	0.9 x	2.5 x	3.4 x	4.2 x
68,036	70,637	76,044	76,507	74,697	77,178	76,812	77,588
67,215	66,265	74,463	76,089	75,262	74,415	74,081	73,845
8,840	11,780	12,531	13,584	10,171	11,033	11,686	11,821
61,923	62,527	62,706	59,885	62,419	49,254	46,546	39,671
12.2%	0.3%	7.9%	(1.2)%	6.8%	6.3%	20.8%	12.0%

(5) Earnings from continuing operations before income taxes and other items, as a percent of sales.

(6) Earnings from continuing operations, as a percent of sales.

(7) Net earnings (loss), divided by average stockholders' equity. Average stockholders' equity is computed on a 13-month average beginning in 2001.

(8) Net earnings (loss), divided by average total assets.

(9) Debt divided by debt, stockholders' equity and minority interests.

(10) Ratio of earnings before interest and income tax expense to interest expense.

(11) Stock appreciation plus reinvested dividends.

## Shareholders' and Other Information

### Financial Information

Whirlpool Corporation's annual report on Form 10-K, a cassette-tape recording of the annual report to shareholders and other financial information is available free of charge to stockholders of record.

The Financial Summary contained in this Summary Annual Report should be read together with the Company's Consolidated Financial Statements and related notes, and the "Management's Discussion and Analysis." This information appears in the Financial Supplement to the Company's Proxy Statement and in the Financial Supplement to the 2004 Annual Report on Form 10-K, both of which are available through the Internet at [www.whirlpoolcorp.com](http://www.whirlpoolcorp.com).

Company earnings releases for each quarter - typically issued in April, July, October and February - can be obtained by contacting:

**Larry Venturelli**  
Vice President, Investor Relations  
Whirlpool Corporation, 2000 N. M-63,  
Mail Drop 2800  
Benton Harbor, MI 49022-2692  
Telephone: 269.923.4678  
Fax: 269.923.3525  
Email: [larry\\_m\\_venturelli@whirlpool.com](mailto:larry_m_venturelli@whirlpool.com)

### Certifications

The most recent certifications by the Company's Chief Executive Officer and Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002 are filed as exhibits to our Annual Report on Form 10-K. The Chief Executive Officer's most recent certification to the New York Stock Exchange pursuant to Section 303A.12(a) the NYSE's Listed Company Manual was submitted May 10, 2004.

### Transfer Agent, Shareholder Records, Dividend Disbursements and Corporate Secretary

For information about or assistance with individual stock records, transactions, dividend checks or stock certificates, contact:

**EquiServe Trust Company, N.A.**  
**Shareholder Services**  
P.O. Box 43069  
Providence, RI 02940-3069  
Telephone: 877.498.8861  
Outside the United States: 781.575.2879  
TDD/TTY for hearing impaired:  
201.222.4955  
[www.equiserve.com](http://www.equiserve.com)  
Internet account access:  
<http://gateway.equiserve.com>

For additional information about the Company, contact:

**Robert T. Kenagy**  
Corporate Secretary  
Whirlpool Corporation, 2000 N. M-63,  
Mail Drop 2200  
Benton Harbor, MI 49022-2692  
Telephone: 269.923.3910  
Fax: 269.923.3722  
Email: [robert\\_t\\_kenagy@whirlpool.com](mailto:robert_t_kenagy@whirlpool.com)

### Direct Stock Purchase Plan

As a participant in the DirectSERVICE Investment and Stock Purchase PROGRAM, you can be the direct owner of your shares of Whirlpool Common Stock. Non-shareholders may purchase their initial shares through the plan for a minimum investment of \$250, or through automatic bank account debits of \$50 for five months. Participants may make cash contributions of up to \$250,000 annually, invested daily, with or without reinvesting their dividends, and can sell part of the shares held in the program without exiting the plan. There are modest transaction processing fees and brokerage commissions for purchases, sales and dividend reinvestment.

For details, contact EquiServe or visit their Direct Stock Purchase Plan Website to enroll.

### Annual Meeting

Whirlpool Corporation's next annual meeting is scheduled for April 19, 2005, at 8:00 a.m. (Central Time), at 120 East Delaware Place, 8th Floor, Chicago, Illinois.

### Stock Exchanges

Common stock of Whirlpool Corporation (exchange symbol: WHR) is listed on the New York and Chicago stock exchanges.